New England Deaconess Hospital

pulse

185 Pilgrim Road, Boston, Massachusetts

January-February 1987

New company, systems improve Security services

"No matter what the situation, our officers must be able to deal with it calmly and competently."
— Gus Niewenhous, acting manager of Security

"Security must respond to a variety of situations — from the most routine to the most complex — in a timely and professional manner. Our officers have been selected for their desire and ability to meet the hospital's needs," says John Connelly, formerly NEDH Safety and Security manager and now president of the newly created firm of Longwood Security Services, Inc.

Longwood Security (not a subsidiary of the hospital or its parent company) began providing services to the Deaconess, Joslin Diabetes Center, and the Red Cross Building at 99 Brookline Avenue in September. "We are hospital-oriented and service-oriented," says Connelly. "With more than 17 years of experience in the Longwood Medical Area, I think I know what some of the hospital's needs are. I also think that our small, independent company can be more responsive in meeting those needs."

Security patrols the hospital campus 24 hours a day, monitors entry and exit points through a closed-circuit video system, and provides assistance in a wide variety of situations. These can range from opening locked doors, to investigating thefts, to helping patients and visitors.

"Recently there was an automobile accident and resulting medical emergency in the Pilgrim Road garage," says Gus Niewenhous, acting manager of Safety and Security. "There was a lot of smoke and confusion. Our people provided emergency assistance on the scene, sent someone for a stretcher, met the fire department, directed traffic around the area, and helped transport the injured person to Triage. No matter what the situation, our officers must be able to deal with it calmly and competently."

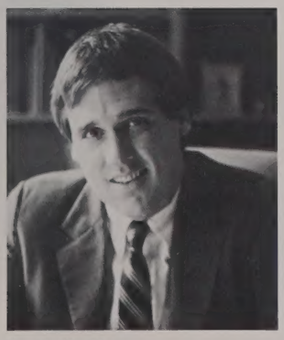
From the Security Control Center on Baker roof, Longwood Security officers Gerry Boyce (left) and Luis Melendez can monitor points of entry to the hospital and take calls requesting assistance.

Longwood Security began specialized training for its officers before providing services at the hospital and will continue to train its employees on a regular basis. "We have an interesting group of people," Connelly says. "Some are interested in security or law enforcement as a career and others are students in college or graduate school. As a group they are extremely motivated and take pride in their jobs. We look forward to assisting the hospital community whenever we can."

Additional security improvements have been made at the Lowry Medical Office Building (LMOB). All points of entry, including the tunnel from the hospital, will be locked at night and on

(continued on page 4)

Smith is new associate director



Curtis Smith

Curtis Smith has been named an associate director of the hospital with administrative responsibilities including the Departments of Medicine and Pathology, as well as Admitting, Materials Management, Medical Records, Quality Assurance, Research, and Respiratory Therapy.

"My first impression of the Deaconess," Smith says, "is that there is a really caring, understanding, and intelligent group of managers and employees here. I'm also very impressed with the hospital's history and how its traditions have been maintained over the years."

Smith notes that the coming years will be busy and exciting ones for the hospital, with the construction of a new patient care facility and the introduction and expansion of medical services. "I hope to contribute to an environment where positive changes can develop," he says. "I'm a firm believer in 'management by walking around.' It's important for administrators to be visible not only to their departments but to the physicians, nurses, employees, and patients. That's the way to get a good sense of what's happening in the hospital.

"I hope that my experience working at several different hospitals can bring a new perspective to the Deaconess's problems and offer some possible solutions," says Smith. "What has made and will continue to make the Deaconess great is the people throughout the institution. We need to tap into that resource in whatever way we can."

Smith had been associate administrator at Harper-Grace Hospitals in Detroit, a 1,500-bed medical center affiliated with Wayne State University. Previously he worked for several years at the Boston Hospital for Women (now Brigham and Women's). He is a graduate of St. Lawrence University and holds master's degrees in business administration from Northeastern University and in public health from Harvard.

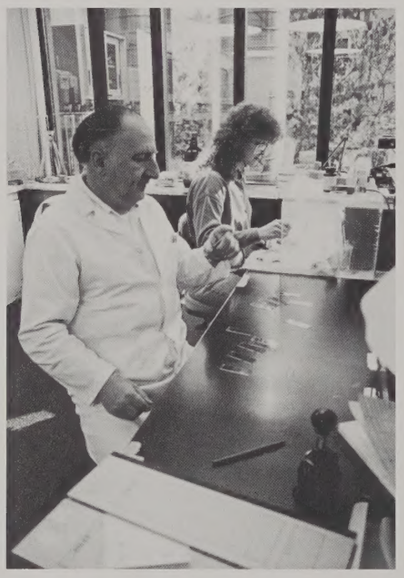
Employees observe 30-, 35-year anniversaries

Deaconess employees who have made important contributions in Pathology, Nursing, and the Pharmacy recently observed major service anniversaries.

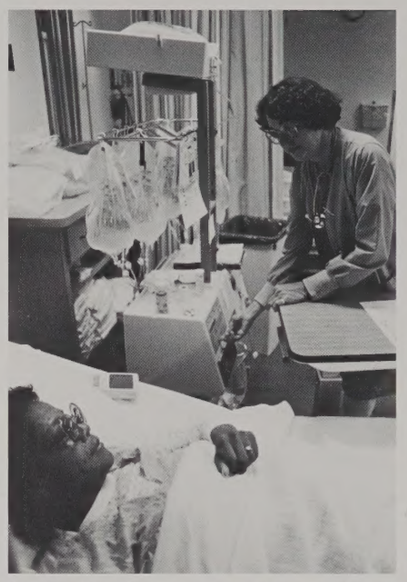
Frank Bettinelli has worked in Pathology for 35 years and has been in charge of the histology laboratory for the past 30. The lab is responsible for preparing microscopic slides of tissue samples removed during surgery or in post-mortem exams. Lab technologists encase the specimens in wax, then cut them into thin slices that are mounted on slides and stained to show the details of the tissues.

"I've gotten a lot of satisfaction from working with pioneers in the field of pathology, like Dr. Shields Warren and Dr. William Meissner, who hired me for this position," Bettinelli says. "Over the years I've seen a lot of residents come through our training program — many fine young men and women. Working with them and everyone here has been a rewarding experience. I had the opportunity to take early retirement a couple of years ago, but I declined. I just wasn't ready to leave the Deaconess."

Barbara Howell, R.N., began her 30-year Deaconess career as a staff nurse on Palmer 2. She became an assistant head nurse and then head nurse on Deaconess 2 during the years that it was a special inpatient diabetes unit.



Frank Bettinelli, chief histotechnologist, checks slides of tissue samples that have been coverslipped by Ann Sherman, histotechnologist.



Barbara Howell, R.N., checks the operation of equipment for peritoneal dialysis outpatient Doris McNeil.

"I worked with Dr. Joslin himself during his last years at the Deaconess. We cared for all sorts of diabetic patients, including little children," she says. "The classroom for patient teaching was on Deaconess 2, and when patients had insulin reactions during class, we would go in and climb over the seats to get to them. Emergency patients of Dr. Joslin's also were brought to Deaconess 2, and that was the beginning of the Observation (now Triage) Unit."

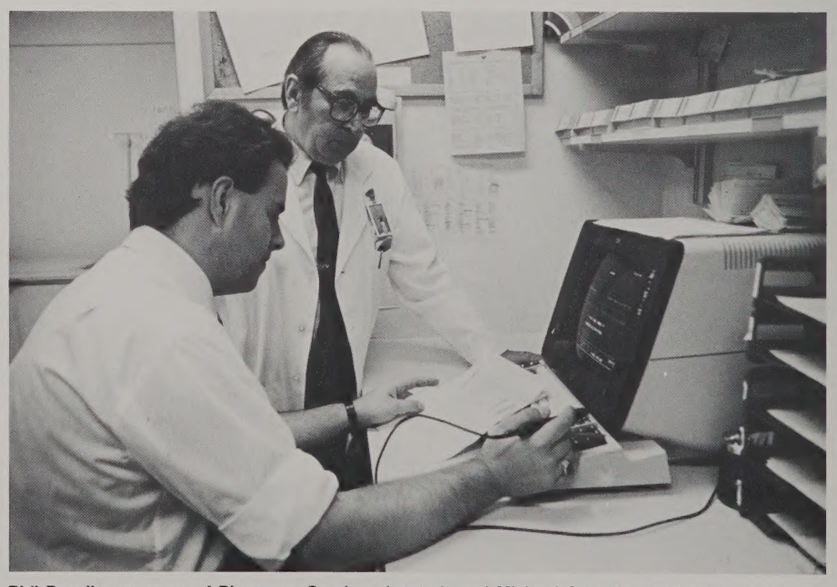
Howell continued as head nurse when Deaconess 2 became the Medical Teaching Service and when the unit transferred to Palmer 2. After Palmer 2 became a special unit for renal patients, Howell decided to step down as head nurse and became an evening staff nurse in the Peritoneal Dialysis Unit.

"What's given me most satisfaction over the years is seeing the staff members I've worked with develop and become supervisors and head nurses themselves," she says. "I'm very proud of them."

Phil Pacella, manager of Pharmacy Services, joined the Deaconess 35 years ago after completing graduate school. "I received two job offers, one from the Deaconess and one from Lahey Clinic. Although Lahey offered me more money, I accepted the Deaconess because I liked what I saw here; I liked the people."

When Pacella began at the Deaconess, the Pharmacy had little control over the usage and distribution of medications in the hospital. "The doctor would write an order; a nurse would transcribe it onto a requisition and bring it to the Pharmacy where it would be filled," he says. "Today, orders are placed through the computerized ODISY system and distributed in unit doses (measured packets containing a single patient dose), which allows us to keep better track of where the medications go.

"One of the reasons I've stayed here so long is the people I've worked with — my supervisors and the administrators — and the way people are treated at the Deaconess. The environment here has been like a family, even with the dramatic changes from a small hospital to a major teaching hospital. I've visited many hospitals over the years, and not one has appealed to me more than the Deaconess."



Phil Pacella, manager of Pharmacy Services (center), and Michael Carvalho, staff pharmacist, enter patient orders into the ODISY computer system. Using ODISY they can check all medication orders for a patient to guard against drug interactions.

Employee survey generates large turnout

"The employee attitude survey created a tremendous response among the people who took it," says Jane Barry, assistant director of Human Resources. "Many people told us how much they appreciated the opportunity to let us know their feelings about the Deaconess in a confidential setting."

During the week-long survey period in November, 1,800 Deaconess employees took the survey. In addition to answering the 69 multiple-choice questions, many employees took the time to write additional comments and suggestions. "That shows that a lot of our people feel they have an investment in the Deaconess and want to talk about its strengths and weaknesses," Barry says.

The forms were packed and shipped air freight to the Kansas City firm of Management Science Associates, Inc., immediately after the survey was completed. Preliminary results of the multiple-choice section are expected by mid- to late January, but a compilation of the handwritten comments will take longer to complete.

"No matter what the results are, we will share them with the entire Deaconess community," says Barry. "We expect that the ideas generated by the survey will be guiding our policies and plans for several years to come."

Employees complete the attitude survey in Harris Hall. Finished forms were placed in a sealed box (foreground) to ensure confidentiality.

Relman discusses health care changes at staff annual meeting

"There has been no other time when the organization, politics, and philosophy of medical care have changed as rapidly. Where it's going to lead is anybody's guess," said Arnold Relman, M.D., editor of the *New England Journal of Medicine,* to the annual meeting of the Deaconess medical staff in October.

Relman discussed how the health care delivery system has evolved from one in which physicians were in short supply and exercised considerable power and influence to today's overabundance of physicians and hospital beds. As a result, more physicians are becoming employees of hospitals and other institutions, instead of private practitioners, and more patients are moving into prepaid, contractual systems of care, like health maintenance organizations (HMOs). These systems are competing with hospitals and among themselves for the limited supply of patients.

Because health care providers assume a financial risk under prepaid systems (they lose money if patient care costs exceed the prepaid amount), they must exercise more control over physicians in order to survive. "If we don't cooperate," Relman says, "the hospital or HMO risks losing out to the competition." As a result, several types of pressures are being exerted on physicians to change their style of practice, including encouraging them to assume some of the financial risks by becoming limited partners with the provider.

"In my opinion, a health care system based on competition is doomed to fail."
— Arnold Relman, M.D.

"In my opinion," Relman said, "a health care system based on competition is doomed to fail." He explained that a competitive system will not succeed in holding down costs, because its goal is not to reduce the total amount spent on health care but to increase an institution's share of the market. Competition also will fail to provide equal access to care for the poor and uninsured. "If you have no money, you're not in the market," he said.

Another area of failure will be quality of care. The prepaid system, in which providers are paid solely on the basis of how many patients are enrolled in a health plan, "cries out abuse. It will force doctors to withhold services," said Relman. Finally, he said, a competitive system will fail in an area very important to physicians — professional freedom and independence. " 'Captive' physicians who work for corporations can no longer exercise their judgment in the best interest of their patients.

"So what will happen? I believe that things will get worse before they get better," he said. "But the common sense of the American public and the aroused convictions of American physicians will ultimately prevail and we will have change. My guess is that we will have a publicly funded, privately provided system, something like what's happening in Canada. There is no way around public funding of mainstream, semiprivate health care. There will be more regulations, but if we're smart, we'll see that most regulation is done privately, by doctors and within hospitals."

Also at the annual meeting, Douglas Horst, M.D., was elected president of the medical staff, and Blake Cady, M.D., was elected vice president. Laurens MacLure, hospital president, presented M. Donna Younger, M.D., with a 25-year service award, calling her "an exemplary physician who puts patients' interest and concerns first in her practice."

Some of the winners of the TrashScan contest were (back row, from left) Richard Barry, Administrative Services; Walter Hirtle, Engineering and Maintenance; Don Wood, Information Systems; Virginia Randall, School of Nursing; Elaine Dimitriadis, Patient Service; (front row) Nelson Cruz, LMOB maintenance; Eleanor Lowry, Administration; Gail Davis, Quality Assurance; Amy Phillips, Admitting; Nancy Skarmeas, Library; and Joan Stevenson, Credit Union. Winners were drawn from those employees who were observed picking up litter or who reported maintenance and housekeeping problems during the three-month TrashScan campaign.

Alumni notations

Send your alumni news to Betty Benn, 63 School Street, Manchester, Massachusetts 01944. Please type or print clearly, do not use abbreviations, and indicate maiden name (if applicable) and year of graduation.

Moving?
Please send changes of address to Priscilla Archibald, NEDH School of Nursing, One Autumn Street, Boston, Massachusetts 02215.

Euphrasia Purrington '29: I enjoy living in Greenfield; many friends and relatives are in this area. I am active in senior citizen and church groups.

Gaynelle A. Bennett '30: Best wishes to all — have slowed down a bit, but still kicking!

Elizabeth McGowan '30: I enjoy doing volunteer work at a Modern Maturity Center.

Rotha H. Clement '31: I am proud to have graduated from Deaconess. The friendships are still very close.

Lois Hanson '32: I am happily situated at the Baptist Retirement Center in a very pleasant apartment. My oldest son Norman is nearby, and I have friends and relatives living here.

Ruth Quinn Prinz '32: My sister Harriet Wilson lives near me here on the Cape. I visit my daughter in Pittsburgh and my son in Antigua.

Florence Crosby Horsefield '34: We keep busy with church and volunteer work and enjoying life in Florida.

Myrna E. Palmer '36: I am retired, but active in church, choir, senior's chorus, Red Cross bloodmobile volunteer, and Grandmother of the Year!

Frances Nelson Johnson '37: I hold fond memories of NEDH and feel I was fortunate to be one of their graduates. May God bless always NEDH and its work for humanity.

Ruth Wells Baxter '39: We summer in West Dennis and winter in Fort Myers, Florida. We have one daughter and three grandchildren in Lewiston, Maine. I am sorry to hear our nursing school is closing.

Jeannette Kezer Fugina '41: John and I have been enjoying two or three Elderhostels for the past three or four years. They are great.

Dorothy S. Staples '43: I am now retired. My husband and I enjoy life and visiting our two children and four grandchildren.

Hannah Conklin '44: We are still enjoying our Florida home and have been camping around the area in our little Scotty trailer.

Elizabeth Fahey Wagner '45: I am full-time assistant supervisor of the endoscopy unit at Beth Israel Medical Center in New York.

Elizabeth James '46: I plan to retire from Shell Oil Company in 1990!

Jean E. Wilkinson '47: I retired, and my husband and I travel in an Airstream trailer. We have covered the Maritime Provinces, drove across Canada, the Pacific Northwest, northern California, Arizona, Texas, and returned to Florida.

Charlotte M. Bent '48: I moved to Washington State in November 1985. Terrain and weather are just great. I saw Irja Hill Wilson one day last fall.

Mary Coombs Brown '48: I'm retired and taking care of my mother. We have three grown children and three grandchildren.

Marilyn Sawyer Morse'48: I retired from New London Hospital as OR supervisor in January 1986 and moved to Florida. Am the mother of seven and grandmother of 12.

Naomi Allen Perry '48: Gil and I still live on our farm in Colorado. Gil is a DC-10 captain for United. We love our farm; do lots of skiing, photography, fly fishing, and traveling, especially to New Zealand.

Mabel Leland Grant '50: I am still working at the Brockton Hospital. John retired in January 1986.

Lorraine Moran Thornton '50: I climbed Mt. Sinai by moonlight in 1983 and received my M.S.W. in 1985. My nursing education has been invaluable to me, not only in the radiation oncology center of our 368-bed community hospital, but also in my support groups for cancer patients as well as diabetic teens and their families.

P. Roberta Morrell '53: I have learned sign language and interpret the church service for a deaf couple in the congregation; also play the organ as a substitute. My middle son, Peter, was a pilot killed in a plane crash in February 1984 at age 24.

Anne Anderson '54: I am busy in private practice as a marriage and family therapist. Recently I was appointed to a teaching position at U.Santa Clara. I am setting up a private training group called Education, Training, and Research Associates.

M.E. Davenport Richardson '54: I am working in the Operating Room in a suburban hospital in Bethesda, Maryland.

Ernestine Edwards Allen '55: I have been working in ambulatory surgery at Overlook Hospital, Summit, New Jersey. It is the fastest growing department in the hospital.

Ann Sparrell Dorey '55: Don and I have four daughters and four grandchildren. Two are nurses, another a pediatriac dietitian.

Joan Reeves '56: I am an assistant professor at University of Illinois in public health nursing. Am also working on a doctorate of public health in health resources management.

Audrey Schmidt '56: My son Jon, his wife Lynda and year-old son Ryan are returning from Texas to Rhode Island. Daughter Jan is graduating with highest honors from Emerson College and is a published poet!

Ellen Thompson McAveeney '57: I returned to the Operating Room full-time at Paoli Memorial Hospital, Paoli, Pennsylvania.

Elizabeth Short Morris '57: I am presently coordinator of the retention program at University of Lowell.

Joan McLain Newcomb '59: I finally completed requirements for a B.S.N. from Carlow College. I work full-time in a community mental health/mental retardation clinic. Our boys are at the university, and we have a three-year-old granddaughter.

Roberta Balchanas Kac '69: I am still working in ER at St. Vincent's in Worcester. Son Henry is seven, Sara is five; both very lively!

Laurie Riggs '72: Her father wrote that she has multiple sclerosis and a seizure disorder. She has had brain surgery twice and has been in a wheelchair for the past four years. Currently she is at Whittier Rehabilitation Hospital, Summer Street, Haverhill, Mass. 01830, and would like to hear from her classmates.

Ann McCallan Manning '76: I keep busy with my three children and a part-time job at Parkland Medical Center, Derry, New Hampshire.

Crystal Williams Palmisan '79: Jennifer Lee is one year old. We are still an Air Force family, presently at Griffiths AFB in Rome, New York.

Beth Chadwick Schwab '79: I'm still full-time in an ICU in Myrtle Beach, South Carolina. Jessica is two years old, Christopher is four. I would like to hear from others.

Tom Mahoney '81: Continuing on toward B.S.N. I'm still thankful for my Deac education!

Donna DiGloria '82: I have begun at Curry College toward a B.S.N. Am working at Goddard Hospital, Stoughton, in SCU.

Cindy Hunt Jaksina '83: I am living in Bristol, Vermont, with my husband and one-year-old son. Hi to Ginny and the Class of 1983.

Jennifer Moore '85: I have moved to Atlanta and am working at Henrietta Egleston Hospital for Children and attending Emory University. Will be married in 1987 and move to Ft. Benning, Georgia.

Alumni news in brief

Births

Pamela Watters Perkins '71: a son, Gregory Mark, September 22, 1985. Sister Meredith is 3½ years old.

Weddings

Abigail Clough '83 to Michael P. Cregan, July 4, 1986.

Sympathy

Klara Hankinson Johnson '41 on the death of her husband Merritt, August 1986.

Helen Broeg Reed-Gray '46 on the death of her son Peter, March 1985.

Joan Wells '52 on the loss of her husband David, June 1986.

Anna Anderson Powell '53 and D. Fay Anderson Rogers '56 on the death of their father in 1984 and their mother in 1986.

Roberta Balchanas Kac '69 on the death of her father, August 1985.

Deaths

Catherine Brown Guptill '19
Helen Richardson Armour '22
Corris Emerson Hussey '22
Doris Anderson Clauson '30
Wilma Mary Clough Nutter '33
Beverly Emery Chapman '53

Reunion Day — November 1, 1986

Class of 1936: (from left) First row — Winifred Williams, Maxine Hooper Woodbury, Barbara Chase Svens, Marsha Clark Gallespie, Gertrude Graham Pingree. Second row — Emily Manns Kosinski, Ruth Ryrholm Harper, Ruth Trumbul Wood, Helen Douglas Ashmore, Margaret Arther Phinney.

Class of 1946: (from left) Margaret Murray Bennet, Margaret Davol Donovan, Marjorie Dizer Davis, Ilione Lewis Wakefield, Margaret Hunt Carter, Elizabeth James, Constance Arey Bryant, Patricia Coleman Hunt.

Class of 1966: (from left) First row — Anne Bradbury, Sharon Titus, Leslie Murdoch, Sally Rogers, Genesta Yates Verinder, Shirley Overstreet. Second row — Diana Knowles, Margaret Flaherty, Anne Davidson, Gretchen Obermeyer, Paula Scott.

Officers: (from left) Priscilla Archibald, assistant treasurer; Beatrice Alfonso, corresponding secretary; Joan Westerberg, president; Phyllis Giardini, board member; Lois Preston, board member. Not pictured: Elizabeth Dunbar, board member; Maureen Gibbs, president-elect; Judith Paynos, recording secretary; Martha Pontes, treasurer.

Class of 1941: (from left) Esther Grout Wollenhaupt, Victoria Ibel Boardonaro, Lois Preston, Sherbie Mayhew, Jean Fuller Godfrey, Ellen D. Howland (1942).

Class of 1951: (from left) Margaret Tower Cotter, Phyllis Bradshaw Shirley, Anne White Adamson, Winifred Stuart Pickering.

Class of 1956: (from left) Marjorie Wilkins Rogers, Barbara Long Ham, Mary Reardon Smith, Audrey Scarpetti Schmidt, Barbara Howell, Sharma Kinney Colford, Delores Peterson Bengtson, Helen Adams Dennison.

Annual meetings update nurses on departmental developments

A series of annual meetings, held by the Department of Nursing during November and December, brought together members of the hospital's largest single department to review the accomplishments of the year and set goals for the future.

"The past year has been one of change and reorganization at all levels of our department," says Judith Miller, R.N., associate director/chief nursing officer. "During such times, good communication is essential; and these meetings are one way to keep in touch with every member of the department."

Four 2-hour sessions were held to allow nurses working all shifts to attend. In addition to a general overview by Miller, each director of Nursing discussed individual division's accomplishments.

Evaluation forms completed by those attending reflected a positive response to the meetings, with comments such as "I now feel much more informed about what is happening throughout the hospital," and "I appreciate knowing where the Department of Nursing is headed next year."

Elaine Sherwood, R.N., director of Nursing/Critical Care, discusses her division's activities at the Department of Nursing annual meeting.

NEDH in the news

Deaconess personnel in the news during the past several months include:

- Jerome Groopman, M.D., chief of hematology/oncology, was interviewed regarding tests of the drug AZT for treatment of AIDS by the Channel 5 and Channel 7 evening news.
- Robert Savage, M.D., plastic surgeon, discussed options for breast reconstruction after cancer surgery on the Channel 7 evening news.
- Ronald Silvestri, M.D., pulmonary disease, spoke on the psychological effects of smoking in conjunction with the Great American Smokeout on the Channel 4 early evening news.
- Lee Simon, M.D., internal medicine/rheumatology, discussed new treatments for rheumatoid arthritis on the Lifetime cable channel.

Security *(continued from page 1)*

weekends. People with offices in the building can enter by punching a code into a keypad, similar to the personal identification number system used at automatic teller machines in banks.

In addition, closed-circuit television cameras will monitor the LMOB front, garage, and tunnel entrances. An intercom system will allow people seeking entry to talk with the Security dispatcher.

"Doctors who see patients after hours or on weekends can call the control center in advance, and the officers will let the patients in when they arrive," Niewenhous says. "The system is designed to be convenient for those who belong in the building and to keep out those who don't."

Although Security will no longer staff the LMOB front desk at night and on weekends, the desk clerk will continue to provide information and assistance to patients and visitors during business hours.

An automatic sliding front door is part of the new security system at the Lowry Medical Office Building.

Call 2-9111 to be a crimestopper

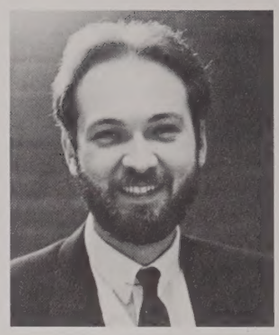
"Our officers patrol 16 buildings on 18 acres of property and can't be everywhere at all times. It's extremely important for hospital employees to call the Security dispatcher at extension 2-9111 immediately whenever there's a problem or if they see someone suspicious in their area," says Gus Niewenhous, acting manager of Safety and Security.

The biggest problem at the hospital is theft, most of which involves property that is not locked up. "Employees should lock their work areas, even if they're leaving for just a minute. Experienced thieves know to look for valuables in a large desk or file drawer, and can be gone in a matter of seconds," says Niewenhous. "In addition, patients should be encouraged to leave their valuables in the cashier's safe. These simple steps could reduce thefts by 90 percent."

Employees should not hesitate to report any unusual activity they see in or around the hospital. Niewenhous says, "Often when an incident has occurred, someone will say, 'Oh yes, I noticed that person an hour ago.' Any employee who is not sure whether someone belongs in the area should give us a call. Our officers will approach the person in a non-confrontational manner. If they are just lost, we will help direct them."

When there is a problem, employees should give complete information to the Security dispatcher. Niewenhous says, "If we know a theft occurred a few minutes ago and have a description of the person and the direction they left in, we will send officers immediately to attempt to locate the subject before he or she leaves the hospital premises and recover any missing property."

Lagasse heads Financial Planning



David A. Lagasse

David A. Lagasse has been named director of Financial Planning, a position in which he will oversee the hospital's planning and reimbursement activities, including interactions with third-party payers and with governmental agencies that regulate hospital charges.

A major challenge for his department, Lagasse says, will be keeping up with the constant revisions in health care regulations. "We want not only to be aware of changes but also to influence changes and be able to react to them quickly. To evaluate reimbursement and regulatory developments, the department will be focusing more resources into financial modeling and short- and long-range forecasting.

"The Deaconess is a very interesting place to work," he says. "I came from another teaching hospital, but here the integration of the various subsidiaries, research activities, and the physician groups is much more complex."

Lagasse previously was director of business services at UMass Medical Center in Worcester, and had been program manager of the health maintenance organization group at Blue Cross/Blue Shield. He is a graduate of the University of Massachusetts and received a masters in health services administration and applied economics from the University of Michigan.

Lee holds second supervisors meeting

Hospital building plans and Human Resources programs were among the topics discussed at the October meeting of first-line supervisors with Richard Lee, hospital director. The meeting was the second in a series of regular meetings giving supervisors the opportunity for open discussions with the hospital's top management.

In response to questions about the projected new hospital facility, Lee explained that plans for the building are on hold until a financial feasibility study has been completed. "How much money we can expect to raise through contributions and loans will determine how big a project it will be," he said. "The study should be completed and presented to the Board of Trustees in January. Then we will be able to proceed with a design for the building."

Referring to an inquiry from the June supervisor's meeting about installing exercise equipment for the use of hospital employees, Dean Manheimer, director of Human Resources, said that space limitations prevent building an athletic facility at the hospital. However, Human Resources is negotiating for an institutional membership in a fitness center planned as part of the Children's Hospital Galleria, currently under construction.

Lee also addressed the issue of limited space for hospital programs by clarifying that the hospital could not regard Kennedy Hall as available space. "The School of Nursing still has a full, three-year enrollment, and we have an obligation to maintain its integrity."

Several questions addressed the then-upcoming employee attitude survey (see story page 3). Jane Barry, assistant director of Human Resources, explained that the survey was not designed to evaluate specific jobs or departments but to identify general areas where changes may be needed. "If we see there is a need to improve a particular area," Barry said, "we'll spend more of our training resources there. The survey can also determine how many people are interested in new benefit options that we may look at in the coming years."

Deaconess employees and visitors inspect hand-made Christmas ornaments during the Friends of the Deaconess Holiday Bazaar in December. The annual event raised $8,000 for the School of Nursing Scholarship Fund.

Annual meeting to focus on AIDS efforts

The annual meeting of NEDH Corp. will be held on Tuesday, January 20, at the Museum of Fine Arts in Boston. The meeting will highlight the Deaconess's leading efforts in AIDS treatment and research. Jerome Groopman, M.D., chief of hematology/oncology at NEDH and a nationally known specialist on AIDS treatment and research, will be the guest speaker.

The annual meeting gives directors and corporation members a chance to learn about important events that have taken place at the hospital during the year and to meet with some members of the hospital's administration and medical staff. After the meeting, there will be a reception and tour of the Museum's Asiatic collection, plus dinner in the Fine Arts Restaurant.

news in brief

Menelaos A. Aliapoulios, M.D., surgeon, was education leader of a Sino-American surgical seminar group visiting and lecturing in hospitals in the Chinese cities of Beijing, Xian, Shanghai, and Hong Kong.

Mian M. Ashraf, M.D., cardiothoracic surgeon, spoke on aortic dissection at the Joint Annual Conference of the Cardiological Society of India and the Association of Thoracic and Cardiovascular Surgeons of India.

Richard J. Baptista, M.S., R.Ph., general manager, Deaconess Home Health Care, spoke on home total parenteral nutrition at the Lahey Clinic's annual gastroenterology conference and to the Home Health Care Society of Oklahoma. He also spoke on home infusion therapy at the Massachusetts College of Pharmacy and discussed the all-in-one system of total nutrient admixtures at a convention in Baltimore.

Stacey J. Bell, M.S., R.D., hyperalimentation dietitian, presented a poster on developing a tube feeding order form at the American Dietetic Association meeting and spoke on practical approaches for dietitians using total parenteral nutrition to AtlantiCare Hospital in Lynn, Massachusetts.

Blake Cady, M.D., chief of surgical nutrition, was editor-in-chief of the seventh edition of the *Cancer Manual,* recently published by the Massachusetts division of the American Cancer Society.

David R. Campbell, M.D., vascular surgeon, spoke on the role of the duplex scan in non-invasive venous evaluation and the importance of clinical evaluation in assessing the level of major limb amputation in diabetic patients at the International Vascular Symposium in London.

Paola C. DeGirolami, M.D., director of microbiology, and **Frank A. Greco, M.D., Ph.D.,** director of the radioisotope lab, have received a Milton Fund grant to study channel-forming proteins of bacteria.

Lynette Eckes, R.N., B.S.N.; Jan Grosse, R.N., B.S.N.; Anne Hunt, R.N.; Christine La Morte, R.N.; Janet Lewis, R.N.; and **Nancy Sweeney, R.N.,** surgical services, have been certified as post anesthesia nurses by the American Society of Post Anesthesia Nurses.

Jonathan Diamond, M.D., nephrologist, has joined the Department of Medicine. He is a former NEDH chief medical resident, completed a fellowship in clinical nephrology at Mass. General, and has been conducting research at Harvard Medical School under an American Heart Association clinical scientist award grant.

Benjamin Gerson, M.D., director of clinical chemistry, spoke on the appropriate role of free drug monitoring to the Northern California chapter of the American Association of Clinical Chemistry. He also gave a series of presentations on the cost-effective critical care laboratory of the future in Boston, Chicago, Dallas, and Los Angeles.

Steven R. Goldring, M.D., chief of rheumatology, participated in a clinico-pathological conference published in the *New England Journal of Medicine.*

Barbara B. Hooker, R.N., director, School of Nursing, was one of four diploma school directors invited to attend the project meeting of the National Commission on Nursing Implementation.

Meg Lahey, staff assistant to the hospital director, wrote an article on reimbursement for home enteral nutrition, published in *Infusion* magazine.

Ann M. Lees, M.D., research staff in Medicine, gave a paper on therapy of hypercholesterolemia with mevinolin and other drugs at the American Heart Association's annual meeting. The paper was coauthored by **Robert S. Lees, M.D.,** and **Samuel Stein, M.D.,** internal medicine.

Robert S. Lees, M.D., chief of peripheral vascular disease, spoke on treatment of hyperlipidemias at a major conference on lipids and clinical practice.

James D. Levine, M.D., hematologist/oncologist, has joined the Department of Medicine. Previously affiliated with Boston University and the Boston VA Medical Center, his interests include hemostasis and thrombosis, including research into endothelial cell/blood cell interactions.

L. Tillman McDaniel, M.D., internal medicine, was honored at his 50th Harvard Medical School reunion by the establishment of a revolving student loan fund in his name.

William V. McDermott, M.D., surgeon, served as visiting professor at Emory University Medical School and gave a guest oration at the university's sesquicentennial celebration.

Margaret L. McLaughlin, M.D., nephrologist, has joined the Department of Medicine. She recently completed a nephrology fellowship at New England Medical Center and will be associated with Joslin Diabetes Center.

Leonard Miller, M.D., plastic surgeon, has joined the Department of Surgery. He specializes in reconstructive surgery for cancer patients and management of chronic diabetic wounds. Recently, he presented a paper on wound care of the lower extremity to the American Society of Plastic and Reconstructive Surgeons.

Frank P. Mitrano, M.S., R.Ph., director of operations for Deaconess Home Health Care, was named to the editorial board of *Pharmacy Practice News,* and invited to assist in drafting a chapter on standards of practice for home health care pharmacies for the compendia of the U.S. Pharmacopeia.

Robert C. Moellering, M.D., chairman of the Department of Medicine, was the U.S. organizer and chairman of the first international symposium on new quinolones. He was also on the faculty of a Healthcare Information Network teleconference on bacterial resistance to antimicrobial agents.

Richard Nesto, M.D., cardiologist, has been named a fellow of the American College of Cardiology.

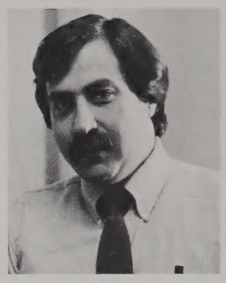
Lawrence Nichols, M.D., resident in Pathology, presented a paper on opportunistic infections in patients with AIDS at the International Congress of Infectious and Parasitic Diseases. **Karoly Bolough, M.D.,** pathologist, was a coauthor of the paper.

Charles Norris, M.D., otolaryngologist, spoke on the role of surgery in the complete responder to induction chemotherapy at the head and neck oncology session of the New England Cancer Society meeting.

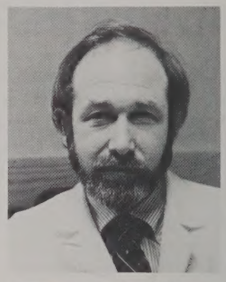
Ellison C. Pierce Jr., M.D., chairman of Anaesthesia, wrote on anesthesia monitoring in *Seminars in Anesthesia,* and on risk modification in anesthesiology in the *Quality Review Bulletin* of the Joint Commission on Accreditation of Hospitals.

Arturo R. Rolla, M.D., endocrinologist, was guest speaker at the Latin American Congress on Diabetes.

Karen Todd, R.N., outpatient oncology, spoke on venous access ports to the Association for Practitioners in Infection Control.



Jonathan Diamond, M.D.



James D. Levine, M.D.

New company handles hospital security

(see page 1)

Longwood Security officer Joe Connelly visits the Farr lobby information desk.

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